

ISO 9001:2015
Quality Policy Statement
Strategic Direction

Scope and context of the organisation

Founded in 1993, The Rooflight Co offers a wide range of innovative, market focused and design-led products for the marketplace. Underpinned by this ethos of innovative design, it is continuously evolving its product range and breaking new ground with its acclaimed, industry-leading concepts.

Offering an extensive selection of high quality rooflights, roof windows and skylights, The Rooflight Co has built an outstanding reputation for innovation and design excellence.

Our ambition is to grow a thriving and sustainable business through leading the industry in Customer Intimacy, Operational Excellence, Product and Service Leadership. We believe the key elements essential in achieving our strategic direction are derived from this policy and are in controlling the company internal and external factors, identifying our risks and opportunities to achieve our objectives and meeting the needs of our customers and associated stakeholders.

Scope

Design, manufacture, storage and distribution of pitched and flat rooflights

Policy Statement

- This policy provides a framework for setting quality objectives.
- Our aim is to achieve and maintain a cost effective and profitable business to provide the levels of return on investment, whilst also running our operations efficiently and effectively to deliver customer satisfaction.
- We are committed to providing high quality rooflights, roof windows and skylights and after sales service that fully meets the needs of our customers whilst meeting industry sector related statutory, regulatory and other applicable requirements including LPS 1175.
- We recognise the importance of maintaining our accredited certification of internationally recognised standards of quality. The company and employees are committed to continually improve and enhance our quality performance through our quality management system. This will be achieved through our objectives and targets created to ensure intended outcomes are met.
- The company's activities and products/ services are documented within our management system to control risks and mitigate quality impacts.
- This policy statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

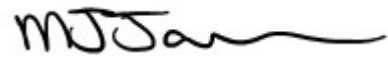
All staff are aware of their responsibilities within our management system standard and are committed to its future success. The company supports the appropriate training to ensure the required skills are to the levels expected. This policy will be available to our external interested parties where appropriate.

Signed

Steve Webber

Steve Webber: Managing Director

Signed



Maureen Jamieson: Chief Operating Officer

Signed



Peter Daniel: Innovation Director